



# PHONE REPAIRS GROUP

## Diagnostic/Repair Authorization

### Contact Information

CUSTOMER NAME

STREET ADDRESS

CITY

STATE

ZIP

EMAIL

PHONE

ALT PHONE

PREFERRED CONTACT METHOD

- PHONE       EMAIL  
 TEXT(SMS)  
 OTHER

HOW DID YOU HEAR ABOUT US?

- GOOGLE       BING  
 YAHOO       YELP  
 YARD SIGNS       CRAIGSLIST  
 OTHER

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### Device Information

WHAT TYPE OF DEVICE ARE YOU HAVING REPAIRED?

- IPHONE       IPAD       IPOD  
 SAMSUNG PHONE       TABLET       LAPTOP  
 OTHER PHONE  
 OTHER

DEVICE MODEL

COLOR

CARRIER

SERIAL #

PASSWORD

DESCRIPTION OF PROBLEM

## Repair Price Quotation

ESTIMATED REPAIR PRICE (leave blank if unsure)

INITIAL IN BOX TO AGREE WITH ESTIMATED REPAIR PRICE

## Disclaimer

My signature indicates that I give Phone Repairs Group permission to service my device.

I agree that I am responsible for all fees once the services begin and will make the payment before it is picked up in store. If the fee exceeds the estimate, a verbal authorization will suffice as my agreement to the additional fees and to proceed with the services. Additionally, I understand that Phone Repairs Group will make every effort to restore my device's condition and is not liable for unforeseeable damages, any data stored on the phone, or claims of damages. Also if a repaired device is left 60 days or more, then it becomes the property of Phone Repairs Group, LLC.

## Warranty Disclaimer

Phone Repairs Group offer a 30 days warranty. The warranty doesn't cover any physical damage on the phone (deep scratches, crack screens, water damaged devices, screens coming off, etc..) however it will cover any malfunction of the part replaced related with the repair (ghost touching, stop swiping, discoloration, etc..)

### Liquid Damage:

I understand there is no guarantee for liquid treatment phones. I agree to pay \$25 or leave my phone as payment for Phone Repairs Group time and labor if the phone is unrepairable.

SIGNATURE (type name here)

